several users reported that since tails 4.1.1 the ethernet connection are failing with the following error message:

Authentication failed: Connection to the network failed

the affected adapter is a

Ethernet controller: Realtek Semiconductor Co., Ltd. RTL8101/2/6E PCI Express Fast/Gigabit Ethernet controller (rev 07)

Hi @goupille,

several users reported that since tails 4.1.1 the ethernet connections are failing with the following error message:

> Authentication failed: Connection to the network failed

For the avoidance of doubt, could you please confirm that this problem does not occur with Tails 4.1?

How and where is that error message displayed?

Any chance I can see the corresponding logs?

02/20/2020
it seems that the user can see the same issue on a different computer so I suspect an issue with the Tails device instead, I asked them to try a fresh install on a brand new stick...

according to the user the issue is not here anymore after a fresh install of Tails 4.1.1 on a brand new USB stick, hence I reject this ticket...

as a matter of fact the user came back with the same issue so I re-open this ticket.

intrigeri wrote:

For the avoidance of doubt, could you please confirm that this problem does not occur with Tails 4.1?

yes it is confirmed that 4.1 was the latest version of Tails without this problem occurring

Thanks. The only relevant change in the release that introduced this problem (4.1.1) is the fix for #17320, which I guess is the explanation.

I'm a bit swamped in backlog so dear help desk: do you remember, off the top of your head, if 4.1.1 introduced any other regression wrt. networking hardware support, apart of #17430 and #17418?
Could I please get the output of /sbin/lsmod:

- run from Tails 4.1
- run from Tails 4.1.1 or newer

? 

#12 - 01/28/2020 11:46 AM - intrigeri
- Assignee set to goupille

#13 - 02/04/2020 11:39 AM - intrigeri
- File 20200201_191724.jpg added

Adding possibly related (thanks kibi) screenshot.

Files

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<th>File Name</th>
<th>Size</th>
<th>Date</th>
<th>Username</th>
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<td>1.8 MB</td>
<td>02/04/2020</td>
<td>intrigeri</td>
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