### Tails - Bug #17379

**black screen after the greeter with AMD Radeon HD 7520G**

12/28/2019 02:11 PM - goupille

<table>
<thead>
<tr>
<th>Status:</th>
<th>Resolved</th>
<th>Start date:</th>
</tr>
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<tbody>
<tr>
<td>Priority:</td>
<td>Normal</td>
<td>Due date:</td>
</tr>
<tr>
<td>Assignee:</td>
<td>intrigeri</td>
<td>% Done: 100%</td>
</tr>
<tr>
<td>Category:</td>
<td>Hardware support</td>
<td>Estimated time: 0.00 hour</td>
</tr>
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<td>Target version:</td>
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<td>Spent time: 0.00 hour</td>
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<tr>
<td>Feature Branch:</td>
<td></td>
<td>Starter:</td>
</tr>
<tr>
<td>Type of work:</td>
<td>Graphics</td>
<td>Affected tool:</td>
</tr>
<tr>
<td>Blueprint:</td>
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#### Description

A user reported having this issue since the upgrade to tails 4.0 (no issue with tails 3.9).

Adding the following parameter to the boot options[[https://tails.boum.org/doc/first_steps/startup_options/#boot_loader_menu]] solved the issue:

```
radeon.modeset=0
```

#### Related issues:

Related to Tails - Bug #12482: Stuck on 'Start job waiting...' using Radeon d... Rejected 04/26/2017

#### Associated revisions

**Revision a6d6a1e8 - 12/28/2019 03:20 PM - intrigeri**

Known issues: document workaround for Radeon HD 7520G (refs: #17379)

**Revision eb27c0b9 - 02/07/2020 01:46 PM - intrigeri**

Complete known issue entry (Closes: #17379)

#### History

**#1 - 12/28/2019 03:21 PM - intrigeri**

- Status changed from Confirmed to In Progress

Applied in changeset tails/a6d6a1e8524fbbde8cbobb0a7ac11b835150d6d.

**#2 - 12/28/2019 03:22 PM - intrigeri**

- Related to Bug #12482: Stuck on 'Start job waiting...' using Radeon driver with 3.0-beta added

**#3 - 12/28/2019 03:24 PM - intrigeri**

- Category set to Hardware support
- Assignee changed from intrigeri to goupille

I've added this card to the list on support/known_issues/graphics (that workaround was already documented there). But the entry I've added is incomplete. I could complete it if you gave me the output of lspci -nn on the affected system. If you can't, please close this ticket.

**#4 - 01/06/2020 07:33 PM - goupille**

- Assignee changed from goupille to intrigeri
- Type of work changed from Research to Graphics

the gpu full name is

VGA compatible controller [0300]: Advanced Micro Devices, Inc. [AMD/ATI] Trinity [Radeon HD 7520G] [1002:9990]

#5 - 02/07/2020 01:46 PM - intrigeri
- Status changed from In Progress to Resolved
- % Done changed from 0 to 100

Applied in changeset tails/eb27c0b9c7994540da3bd28d45290658e9945c61.