Tails - Feature #17313
Tails doesn't restart after applying an automatic upgrade
12/04/2019 12:15 PM - sajolida

Status: Confirmed
Priority: Normal
Assignee: 
Category: 
Target version: 
Feature Branch: 
Type of work: Code
Blueprint: 

Description
On my machine, after doing an automatic upgrade from 4.0 to 4.1 and choosing "Restart Now" my laptop hanged on a grey screen but never restarted. Restarting from the system menu works fine otherwise: it displays the same grey screen but a console message appears on the "Rebooting system" (or something like that).

Could this possibly trigger some occurrences of #10976 if people end up forcing the shutdown?

Related issues:
Related to Tails - Bug #17026: Long delay while rebooting after applying an a...
Resolved

History
#1 - 12/12/2019 07:58 AM - intrigeri
- Related to Bug #17026: Long delay while rebooting after applying an automatic upgrade added

#2 - 12/12/2019 08:01 AM - intrigeri

On my machine, after doing an automatic upgrade from 4.0 to 4.1 and choosing "Restart Now" my laptop hanged on a grey screen but never restarted.

This looks suspiciously like #17026, so let me ask: how long did you wait before concluding it never restarts?

(I realize that from a user's perspective, a long delay with no feedback can be equivalent to "never restarts". But to fix this problem, we need data about what's actually happening under the hood, not only about how the user interprets it :)

Restarting from the system menu works fine otherwise: it displays the same grey screen but a console message appears on the "Rebooting system" (or something like that).

Do I understand correctly that in this context, "otherwise" means "in cases when I did not just apply an automatic upgrade"?

02/20/2020
I don't know how long I waited.

I'll test again for 4.2 or when I'll have a fix for #17316.