## Tails - Feature #17312

Prevent users from closing Tails Upgrader while an upgrade is being applied

12/04/2019 12:11 PM - sajolida

<table>
<thead>
<tr>
<th>Status:</th>
<th>Confirmed</th>
<th>Start date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority:</td>
<td>Elevated</td>
<td>Due date:</td>
</tr>
<tr>
<td>Assignee:</td>
<td></td>
<td>% Done:</td>
</tr>
<tr>
<td>Category:</td>
<td></td>
<td>Estimated time:</td>
</tr>
<tr>
<td>Target version:</td>
<td></td>
<td>Spent time:</td>
</tr>
<tr>
<td>Feature Branch:</td>
<td></td>
<td>Starter:</td>
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<tr>
<td>Type of work:</td>
<td>Code</td>
<td>Affected tool:</td>
</tr>
</tbody>
</table>

### Description

The current dialog when the upgrade is being applied has an "OK" button that, when clicked closes the dialog.

The upgrade is still being applied in the background: tails-upgrader is still running and the USB stick is flashing.

We should prevent people from closing this dialog until the upgrade is fully applied.

At this point, Tails is offline and we recommended people to close everything else. People click OK might wonder what should happen next and we won't display anything else before several minutes. I guess that a lot of people might restart in doubt of what's happening.

I guess that this is the root cause behind #14754.

Marking as Elevated as it might lead to a broken Tails.

### Related issues:

- Related to Tails - Feature #14544: Spend software developer time on smallish UX improvements added

- Related to Tails - Bug #16603: Buggy and confusing UI in the "Upgrading the s...

### History

**#1 - 12/04/2019 12:11 PM - sajolida**

- Related to Feature #14544: Spend software developer time on smallish UX improvements added

**#2 - 12/04/2019 12:17 PM - sajolida**

- File upgrading.png added

See screenshot in attachment.

**#3 - 12/05/2019 07:53 PM - intrigeri**

The current dialog when the upgrade is being applied has an "OK" button that, when clicked closes the dialog.

This part is tracked on #16603. But #16603 does not cover the (much more ambitious) "Prevent users from closing Tails Upgrader" part so I'd rather keep them separate.
#4 - 12/05/2019 07:53 PM - intrigeri
- Related to Bug #16603: Buggy and confusing UI in the "Upgrading the system" dialog added

#5 - 12/07/2019 12:53 PM - sajolida
Sorry for not seeing #16603 earlier. I listed all the open tickets affecting "Upgrader" but apparently went through them too fast.

#6 - 01/25/2020 12:20 PM - intrigeri
intrigeri wrote:

But #16603 does not cover the (much more ambitious) "Prevent users from closing Tails Upgrader" part

FTR, segfault's branch for #16603 hides the "OK" button, which is great. But one can still close the dialog by pressing "ESC" (and possibly via the task bar, I did not check this) so we're not there yet.

Once this change is applied, do you think priority = Elevated is still deserved?

#7 - 03/05/2020 05:15 PM - sajolida

Once this change is applied, do you think priority = Elevated is still deserved?

Good news! Probably not but I should check once it's fixed. I also want to test again #17313 at some point.

#8 - 03/06/2020 07:48 AM - intrigeri

Once this change is applied, do you think priority = Elevated is still deserved?

Good news! Probably not but I should check once it's fixed.

To be clear, it's been fixed in 4.3 so you'll can test this while upgrading to 4.4 or newer :)

05/05/2020