**Description**

Sometimes Tails (v4.0) fails to automatically install the additional software I have selected for automatic installation.

I believe the install fails because Tails has not yet connected to Tor when the additional software is attempted to be installed. (I am displayed the "Tor is ready" notification only after the install fails.)

N.B. I encounter no problems installing the additional software with `apt` after Tails has connected to Tor.

Here is the log I am given after the install fails:

```
[INFO] Starting to install additional software...
[INFO] Found additional packages list.
[WARNING] Found a copy of old APT lists, restoring it.
[INFO] Will install the following packages: fonts-powerline po4a vim-nox powerline ikiwiki python3-powerline perlbinmagick libyamal-syck-perl vim-addon-manager
[INFO] Reading package lists...
[INFO] Building dependency tree...
[INFO] Reading state information...
[INFO] The following package was automatically installed and is no longer required:
[INFO]    libpcre2-posix0
[INFO] Use 'apt autoremove' to remove it.
[INFO] The following additional packages will be installed:
[INFO]    libhtml-scrubber-perl libhtml-template-perl libimage-magick-perl
[INFO]    libimage-magick-q16-perl libjson-perl libmarkdown2
[INFO]    libosp5 libyaml-syck-perl vim-addon-manager
[INFO] opensp rake ruby-did-you-mean ruby-minitest ruby-net-telnet
[INFO] ruby-power-assert ruby-test-unit ruby-xmiprc ruby2.5 rubygems-integration
[INFO] sugml-base vim-runtime
[INFO] Suggested packages:
[INFO]    dvipng graphviz libfile-mimeinfo-perl libhighlight-perl libmagickcore-extra
[INFO]    libmailtools-perl libnet-amazon-s3-perl libnet-inet6glue-perl
[INFO]    libsearch-xapian-perl libsort-naturally-perl libsparkline-php
[INFO]    libtext-csv-perl libtext-multimarkdown-perl libtext-textile-perl
[INFO]    libtext-typography-perl libtext-wikicreole-perl libtext-wikiformat-perl
[INFO]    libxml-feed-perl libxml-writer-perl polygen python3-docutils texlive tidy
[INFO] viewvc | gitweb | viewcvs xapian-omega libipc-sharedcache-perl
[INFO] imagemagick-doc sugmlspl sugmls-doc tcl8.6 doc-base sugml-data powerline-doc ri
[INFO] ruby-dev bundler sugml-base-doc cscope vim-doc
[INFO] Recommended packages:
[INFO]    gcc | c-compiler libauthen-passphrase-perl libcrypto-dev | libc-dev
[INFO]    libcgi-formbuilder-perl libcgi-session-perl libcrypt-ssleay-perl
[INFO]    libgravitar-url-perl liblwpx-paranoidagent-perl libmail-sendmail-perl
[INFO]    libxml1-simple-perl libjson-xs-perl libterm-readkey-perl zip fonts-lato
[INFO] The following NEW packages will be installed:
[INFO]    fonts-powerline ikiwiki libhtml-scrubber-perl libhtml-template-perl
[INFO]    libimage-magick-perl libimage-magick-q16-perl libjson-perl libmarkdown2
```
### Related issues:

- Related to Tails - Bug #17278: Additional Software tests often fail  
  In Progress
- Related to Tails - Bug #17392: apt sometimes fails to fetch additional softwa...  
  Confirmed
- Blocks Tails - Feature #16209: Core work: Foundations Team  
  Confirmed

### Associated revisions

**Revision 3982cb13** - 11/10/2019 05:10 PM - intrigeri

Wait until Tor has bootstrapped before we try to upgrade Additional Software (refs: #17203)

This was the intention of this code since the beginning, but unfortunately we got the unit name wrong, so our After= stances were ineffective.

**Revision f5d5e04d** - 11/13/2019 07:36 PM - segfault

Merge branch 'bugfix/17203-upgrade-additional-software-after-tor-has-bootstrapped' into stable (Closes: #17203)

### History

**#1 - 11/01/2019 01:56 AM - cbrownstein**

I'm not sure if this matters: I upgraded from Tails 3.16 and therefore had old apt lists and old cached packages.

**#2 - 11/01/2019 09:55 AM - intrigeri**

Hi Cody,

Sometimes Tails (v4.0) fails to automatically install the additional software I have selected for automatic installation.

Ouch!
I believe the install fails because Tails has not yet connected to Tor when the additional software is attempted to be installed.

The log shows that:

- the first attempt to download a package fails
- then the next 6 packages are downloaded successfully

So yeah, it might be that we're starting too early (e.g. the time sync' process may mess with ASP).

To investigate, we would need a WhisperBack report.

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**#3 - 11/01/2019 09:00 PM - op_mb**

if you're getting this after Tails boots and tries to install additional software, it means your /var/lib/apt/lists wasn't synchronized on exit (usually if you pull the usb out).

on Tails start, it will look to "download" from your persistent source=apt/lists.
run: sudo apt-update // after you install additional software for the first time.

if that doesn't help, copy and paste manually from /var/lib/apt/lists to source=apt/lists

**#4 - 11/01/2019 09:04 PM - op_mb**

correction: sudo apt-get update

**#5 - 11/02/2019 06:00 AM - intrigeri**

if you're getting this after Tails boots and tries to install additional software, it means your /var/lib/apt/lists wasn't synchronized on exit (usually if you pull the usb out).

The log shared by cbrownstein suggests that the APT *lists* were just fine. But indeed, one relevant question is: why wasn't libimage-magick-q16-perl in the cache already?

I'm not sure if this matters: I upgraded from Tails 3.16 and therefore had old apt lists and old cached packages.

Did this problem happen on first boot on 4.0 after upgrading?
Did this problem happen on any subsequent 4.0 boot?
But indeed, one relevant question is: why wasn't libimage-magick-q16-perl in the cache already?

Wouldn't the version in the cache be from stretch rather than from buster?

Did this problem happen on first boot on 4.0 after upgrading?

Yes, I encountered this problem on my first boot after upgrading from 3.16 to 4.0.

Did this problem happen on any subsequent 4.0 boot?

Yes, I encountered the problem on every subsequent boot until I ran:

```bash
sudo apt install fonts-powerline po4a vim-nox powerline ikiwiki python3-powerline perlmagick libyaml-syck-perl vim-addon-manager
```

I have not encountered the problem since running that command.

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#7 - 11/10/2019 05:07 PM - intrigeri

- Status changed from New to Confirmed
- Assignee set to intrigeri
- Target version set to Tails_4.1
- Affected tool set to Additional Software Packages

#8 - 11/10/2019 05:11 PM - intrigeri
Hi,

[...] But indeed, one relevant question is: why wasn't libimage-magick-q16-perl in the cache already?

Wouldn't the version in the cache be from stretch rather than from buster?

OK, I'm now convinced that you're right, thanks to this clarification:

Did this problem happen on first boot on 4.0 after upgrading?

Yes, I encountered this problem on my first boot after upgrading from 3.16 to 4.0.

My current conclusion on this front is:

- APT could fetch the lists successfully, then Tails did something that disturbed Tor, which caused the download of libimage-magick-q16-perl to fail, then Tor came back up and the other packages could be downloaded without trouble.
- Regarding the "something that disturbed Tor": to be investigated; potential offenders:
  - ordering of tails-additional-software-upgrade.service vs. Tor bootstrap and time sync'ing
  - the cases where we restart the tor service
  - time sync'ing

A first, obvious bug is that tails-additional-software-upgrade.service has After=tor-has-bootstrapped.service, while we have no such service: it should instead be After=tails-wait-until-tor-has-bootstrapped.service. I don't know if that's the only reason for this bug. I'm tempted to be optimistic, fix this one, and see if more reports about such problems flow in.

Did this problem happen on any subsequent 4.0 boot?

Yes, I encountered the problem on every subsequent boot until I ran:

> sudo apt install fonts-powerline po4a vim-nox powerline ikiwiki python3-powerline perlmagick libyaml-sync perl vmm-Addon-manager

It's a weird coincidence, unless you're always using this Tails on computers and networks with similar performance to each other, in which case, indeed there's a good chance that you hit the exact same race condition every time.

I have not encountered the problem since running that command.

OK. My understanding is that this ensured all the packages are in the cache, so next time, they'll be installed via "Software installation at startup" instead of "Software upgrade on Internet connection" (https://tails.boum.org/contribute/design/additional_software_packages/).
Did this problem happen on any subsequent 4.0 boot?

Yes, I encountered the problem on every subsequent boot until I ran:

[...]

It's a weird coincidence, unless you're always using this Tails on computers and networks with similar performance to each other, in which case, indeed there's a good chance that you hit the exact same race condition every time.

FWIW, I was using the exact same computer and network when I was experiencing the problem.

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Applied in changeset tails/5d5e04d77c35cdf6/12e431ae7379370e5dca9.

Related to Bug #17278: Additional Software tests often fail added

Related to Bug #17392: apt sometimes fails to fetch additional software packages after upgrading Tails added