several users reported that since the upgrade to tails 4, they are not able to import PGP public keys anymore from seahorse. I found this bug ticket upstream:

https://gitlab.gnome.org/GNOME/seahorse/issues/236

but nobody seems to work on it there.

importing the key from a terminal with gpg --import should work

Related issues:
Related to Tails - Feature #16531: Define our core code base

History

#1 - 10/24/2019 12:12 PM - goupille
Bug report: 7a12aedbddd918176d7c0b1a3d5b044c6
Bug report: 3f29c3821f92b1e4b3c0b1254bcad83
Bug report: c411a6718a435e7c42ab17b31071dfb0

#2 - 10/26/2019 11:29 AM - goupille
Bug report: fac29e2f193a2e2ed2365587931376f3

#3 - 10/31/2019 11:42 AM - intrigeri
- Related to Feature #16531: Define our core code base added

#4 - 10/31/2019 11:43 AM - intrigeri
- Assignee deleted (intrigeri)

#5 - 10/31/2019 11:43 AM - intrigeri
Ouch!
I see that many users are affected.

I'd like us to decide on #16531 what OpenPGP use cases we want (and realistically can) support.

#6 - 11/07/2019 11:29 AM - numbat
A user has reported that modifying key details has issues as well, I'm not sure if this is related to this issue. Let me know if I should open a new ticket.

#7 - 11/10/2019 03:40 PM - intrigeri

Hi @numbat,

A user has reported that modifying key details has issues as well, I'm not sure if this is related to this issue. Let me know if I should open a new ticket.

This seems to be a different problem. At this point we don't know if they share a single root cause, so yeah, let's track them separately.

#8 - 11/11/2019 10:19 AM - numbat

Hello @intrigeri, thanks. I opened a new ticket #17223

#9 - 11/12/2019 10:41 AM - numbat

A user claims that they were able to import their private PGP key. It doesn't show up in the list but it is there and can be used.

Bug report: f2dibe746dd1784778124581e4639104

#10 - 01/14/2020 04:51 PM - goupille

- Assignee set to sajolida

@sajolida, a lot of users are reporting this problem, nobody seems to work on that there, so it may be a good idea to add it to the known issues list, with a more thoroughly workaround documentation for people unfamiliar with command line?

#11 - 01/20/2020 10:33 AM - emmapeel

goupille wrote:

@sajolida, a lot of users are reporting this problem, nobody seems to work on that there, so it may be a good idea to add it to the known issues list, with a more thoroughly workaround documentation for people unfamiliar with command line?

yes please. also https://www.reddit.com/r/tails/comments/ep13c4/ /leo518d/

Our template goes like:

I think that you are affected by this bug:
https://gitlab.gnome.org/GNOME/seahorse/issues/236

We have this ticket on our own bugtracker to see what we can do on our side:
https://redmine.tails.boum.org/code/issues/17183

In the mean time you should be able to import you keys from a terminal:
Applications>Favorites>Terminal

  type the following command (with a space at the end and without pressing 'enter'):

  gpg --import
#12 - 02/12/2020 10:38 AM - emmapeel

- Priority changed from Normal to Elevated

i raise the priority for this ticket because many users are facing trouble and contacting us in support.

maybe we can add something to the release notes and/or the https://tails.boum.org/support/known_issues/ page?