several users reported that since the upgrade to tails 4, they are not able to import PGP public keys anymore from seahorse.

Upstream bug reports:

- [https://gitlab.gnome.org/GNOME/seahorse/issues/236](https://gitlab.gnome.org/GNOME/seahorse/issues/236)
- [https://bugs.debian.org/931558](https://bugs.debian.org/931558)
- [https://bugs.debian.org/942373](https://bugs.debian.org/942373)

but nobody seems to work on it there.

importing the key from a terminal with gpg --import should work

Related issues:

| Related to Tails - Feature #16531: Define our core code base | In Progress | 03/05/2019 |
| Related to Tails - Bug #6568: Mention Seahorse in documentation | Confirmed | 01/05/2014 |
| Blocks Tails - Feature #17247: Core work 2020Q1 → 2020Q2: Technical writing | Confirmed |

I'd like us to decide on #16531 what OpenPGP use cases we want (and realistically can) support.
A user has reported that modifying key details has issues as well, I'm not sure if this is related to this issue. Let me know if I should open a new ticket.

Hi @numbat,

A user has reported that modifying key details has issues as well, I'm not sure if this is related to this issue. Let me know if I should open a new ticket.

This seems to be a different problem. At this point we don't know if they share a single root cause, so yeah, let's track them separately.

Hello @intrigeri, thanks. I opened a new ticket #17223

A user claims that they were able to import their private PGP key. It doesn't show up in the list but it is there and can be used.

Bug report: f2d8be746dd1784778124581e4639104

@sajolida, a lot of users are reporting this problem, nobody seems to work on that there, so it may be a good idea to add it to the known issues list, with a more thoroughly workaround documentation for people unfamiliar with command line?

yes please. also https://www.reddit.com/r/tails/comments/ep13c4/_/feo518d/

Our template goes like:

I think that you are affected by this bug:

https://gitlab.gnome.org/GNOME/seahorse/issues/236

We have this ticket on our own bugtracker to see what we can do on our side:

https://redmine.tails.boum.org/code/issues/17183

In the mean time you should be able to import you keys from a terminal:

Applications>Favorites>Terminal

type the following command (with a space at the end and without pressing 'enter'):
gpg --import
Drag and drop the key file in the terminal and press enter.

#12 - 02/12/2020 10:38 AM - emmapeel
- Priority changed from Normal to Elevated

i raise the priority for this ticket because many users are facing trouble and contacting us in support.
maybe we can add something to the release notes and/or the https://tails.boum.org/support/known_issues/ page?

#13 - 02/21/2020 06:52 AM - intrigeri
FWIW I've reproduced this problem on my sid system (seahorse 3.34-1).

#14 - 02/21/2020 08:58 AM - intrigeri
- Description updated

(Adding links to Debian bugs.)

#15 - 03/18/2020 05:07 PM - sajolida
- Related to Bug #6568: Mention Seahorse in documentation added

#16 - 03/18/2020 06:06 PM - sajolida
- Blocks Feature #17247: Core work 2020Q1 → 2020Q2: Technical writing added

#17 - 03/18/2020 06:08 PM - sajolida
- Assignee changed from sajolida to cbrownstein
- Target version set to Tails_4.5
- Feature Branch set to doc/17183-import-gpg-key

It's been a top issue since 4.0 so I consider it as core work (#17247).

Here is a branch; written under the influence of a powerful virus possessing my body, so probably highly buggy!

@cbrownstein: Please have a look!

@emmapeel, @goupille, @numbat: Someone from help desk too please :)

03/23/2020