Hello, I have a Error Starting GDM with my computer (8086:591b) (rev04), I have 3.15 version of Tails. I tried all of those commands:

- xorg-driver=intel
- nomodeset
- nomodeset xorg-driver=vesa
- xorg-driver=modesetting

But it still does not work.
#7 - 01/01/2020 04:36 PM - numbat
All options have been tried out, no success. Screen freezes.
I asked the user to try out Debian Live.

#8 - 01/02/2020 03:01 PM - numbat
Another report from a user with the latest Tails. Perhaps we should add this board to the list of known graphic cards that don't work?

#9 - 01/12/2020 04:29 PM - goupille
- Assignee set to intrigeri

this issue is still reported with 4.2, none of the workarounds are working around...

#10 - 01/16/2020 05:33 PM - goupille
a user facing this error when starting Tails tried to start Debian-live stable successfully (the computer froze when shutting down, tho), but it seems that this computer doesn't have only one GPU (a screenshot mention 'nouveau', I asked the user to confirm).

#11 - 01/21/2020 10:35 AM - numbat
A user has reported that using Tails 4.2.2 with the option nouveau.noaccel=1 seems to work. This user has multiple graphic cards, the other one is a NVIDIA GTX 1650 mobile.

#12 - 01/21/2020 04:54 PM - goupille
I just took a look at the user affected on my plate and it seems that at least 2 of them have an nvidia pascal (gtx 1050), I asked them to try the workarounds we usually propose for those gpu, but I wonder if the error screen does mention the right GPU...

#13 - 01/24/2020 10:30 AM - numbat
Same issue with AMD GPU on Mac


User tried radeon.modeset=0 (no result)

System Info:
MacBook Pro - 16" 2019)
2.4 GHz 8-Core Intel Core i9
Intel UHD Graphics 630 1536 MB
AMD Radeon Pro 5500M
A user with:

- Intel UHD Graphics 630
- 4095MB NVIDIA GeForce GTX 1650

reports that only the startup option nouveau.noaccel=1 makes their laptop start.

2 new users affected, one with a gtx 1050 (fixed with nouveau.noaccel=0) and the other with an unknown nvidia card (fixed with nouveau.noaccel=1)

Files

| error.jpg   | 329 KB | 07/11/2019 | Hitaku |