Tails - Bug #15449

Intel VAAPI: Playing video with Totem freezes the system

03/22/2018 11:08 PM - emmapeel

Status: Resolved
Priority: Normal
Assignee:
Category: Hardware support
Target version: Tails_3.6.2
Feature Branch: bugfix/15433-GNOME-settings-vs-VA-API
Type of work: Code
Blueprint:

Description
In Tails 3.6.1 User gets system frozen when playing an MKV video in totem with a graphic card:

00:02.0 VGA compatible controller: Intel Corporation 3rd Gen Core processor Graphics Controller (rev 09) (prog-if 00 [VGA controller])

User claims this problem does not happen in Debian.
In Tails Troubleshooting mode, videos work, although slow.
Videos worked fine in Tails 3.5.

intrigeri: i'll forward you the (full) log.
Bug report: 63f7ce65e89a8e86d1695510d07bc137

Related issues:
Related to Tails - Bug #15842: Totem doesn't play video
Blocked by Bug #15433: Cannot open GNOME Settings menu on some computers since Tails 3.6 added
Blocks Tails - Feature #13245: Core work 2018Q1: Foundations Team

Associated revisions
Revision 9050109a - 03/29/2018 09:37 AM - anonym
Merge remote-tracking branch 'origin/bugfix/15433-GNOME-settings-vs-VA-API' into stable
Fix-committed: #15433, #15449

History
#1 - 03/22/2018 11:30 PM - emmapeel
- Description updated

#2 - 03/23/2018 05:31 AM - intrigeri
- Blocked by Bug #15433: Cannot open GNOME Settings menu on some computers since Tails 3.6 added

#3 - 03/23/2018 05:32 AM - intrigeri
- Status changed from New to Confirmed
- Assignee changed from intrigeri to emmapeel
- Target version set to Tails_3.7
- QA Check set to Info Needed

05/15/2020
- Feature Branch set to bugfix/15433-GNOME-settings-vs-VA-API

This should be fixed in https://nightly.tails.boum.org/build_Tails_ISO_bugfix-15433-gnome-settings-vs-va-api/lastSuccessful/archive/build-artifacts/. Can you please get the user to confirm?

#4 - 03/23/2018 05:33 AM - intrigeri
- Blocks Feature #13245: Core work 2018Q1: Foundations Team added

#5 - 03/28/2018 01:08 PM - intrigeri
- Subject changed from Intel’s VAAPI: Playing video with Totem freezes the system to Intel VAAPI: Playing video with Totem freezes the system

#6 - 03/28/2018 01:10 PM - intrigeri
- Status changed from Confirmed to In Progress
- Assignee changed from emmapeel to anonym
- Target version changed from Tails_3.7 to Tails_3.6.2
- % Done changed from 0 to 50
- QA Check changed from Info Needed to Ready for QA

The user says it's fixed on this branch.

#7 - 03/29/2018 10:04 AM - anonym
- Status changed from In Progress to 11
- Assignee deleted (anonym)
- % Done changed from 50 to 100
- QA Check changed from Ready for QA to Pass

#8 - 03/30/2018 05:00 PM - anonym
- Status changed from 11 to Resolved

#9 - 08/25/2018 02:04 PM - segfault
- Related to Bug #15842: Totem doesn't play video added